Palliative Care Best Practice Model Global Rating Form
Module 2: Soliciting the Patient/Family Story

Circle which video you are rating: VIDEO 1 VIDEO 2

Instructions: Print out a hard copy of this form and please review paying close attention to assessments you are asked to rate and make. Then observe the videos: Mrs. Rowen Soliciting Patient Story 1 and Mrs. Rowen Soliciting Patient Story 2 and rate each video based on the five point likert scale grounded in the descriptive statements. It may require viewing each video more than once to complete the rating and comments. The clinical behaviors that you should keep in mind as your rate the video are included to help you in your evaluation. More detailed definitions of each clinical behavior are available if required. Once you have completed rating and commenting on the video you need to submit your final scoring on-line at: URL with link. After submission you will receive an email with feedback comparing your rating of the video with that of the faculty.

Solicited the Patient/Family Story
❖ Explored Pt/family story via open ended questions
❖ Asked deeper questions
❖ Did not discuss premature answers/solutions
❖ Made summary statements helping develop a Common Story

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<td>Did not explore patient/family story; ignored patient cues</td>
<td>Explored patient/family story from the biomedical perspective; missed patient cues</td>
<td>Skillfully solicited patient/family story; helped pt/family explore and clarify important values and goals</td>
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Describe at least three behaviors you observed by the clinician that significantly affected the outcome of the interview. Discuss how each of these behaviors either facilitated or inhibited the integration of palliative care into the care plan.

Please share any general comments on this video and its educational value for you.